

## Environment and Social Value Policy Statement

The Senior Management Team and I are committed to delivering social, environmental, and economic benefits for clients and stakeholders of our railway infrastructure services. We will protect and, wherever possible seek to enhance the natural environment, deliver a net zero carbon strategy, derive added social value for local communities, and inspire tomorrow's workforce to build a sustainable business.

The VolkerRail People, Planet, Purpose Sustainability Strategy compliments this policy statement, and serves as a reference point for our environment and social value strategic goals which are implemented through our improvement plans to ensure priorities are given to fulfil our legislative, contractual, and moral obligations to leave a sustainable legacy for future generations.

We will ensure that all significant environmental, climate change, and social value risks and opportunities are considered throughout the precontract, design, planning, construction and commissioning phases of projects and services; providing the appropriate information, instruction, training and supervision to do this and assurance to promote sustainable long-term value.

Our AIM (Attitude, Influence, Management) principle seeks to empower and actively encourage you to promote positive behaviours and an open culture by outlining how we expect you to behave, how we will enhance our environment and social performance together and what your expectations should be of the management team. This is put into practice through our 'Your AIM' Behavioural Programme and informs the continuous improvement of our integrated management system to enhance our environmental and social performance.

### Attitude - What are our expectations of you?

- Adhere to the requirements within risk assessments, method statements, briefings, and procedures to prevent pollution to air, land and water; harm to ecology and archaeological features; or spread non-native invasive species in the wild.
- Promptly report all environmental and social close calls, incidents, and complaints without fear of blame.
- Seek to minimise the wasteful consumption of energy, raw materials, water, and reduce waste.
- Reflect on how your work contributes to VolkerRail's carbon footprint and take steps to reduce it.
- Adhere to the VolkerRail Code of Conduct and show consideration for lineside neighbours.
- Actively participate in consultation with managers and supervisors on environment and social performance matters.
- Utilise your volunteering leave to support the work of local community groups, charities, or become an Education Ambassador to inspire tomorrow's workforce through careers events, skills days and work placements.
- Undergo any training or assessments considered necessary to deliver this environment and social policy statement.

### Influence - What we will do together:

- Hold each other accountable for environment and social performance and help each other to continuously improve.
- Have clear and effective communication channels available to all employees, sub-contractors, suppliers and stakeholders.
- Promote an open and honest reporting culture across the entire workforce.
- Share learnings from environmental and social close-calls, incidents and complaints; and ensure corrective actions to prevent a reoccurrence are completed in a timely manner.
- Challenge specifications to extend the serviceable life of assets, increase reuse and recycled materials, ensure materials are procured in a responsible and sustainable manner, and adopt low carbon materials and methods to deliver our services.
- Establish collaborative relationships with our client and supply chain partners to drive continual improvement.
- Promote the AIM award to encourage sustainable business practices.
- Review the IMS to determine its effectiveness and ensure continual improvement against BS EN ISO 14001:2015 standard.
- Implement the actions to deliver our HSQES improvement plans and strive to meet our strategic sustainability goals.

### Management - What should be your expectations of management?

- Minimise the environmental and social impact considering the life cycle stages of our services; including purchase of materials, design, construction, transportation, operational use, and end of life – ensuring those delivering services are briefed of the requirements in a timely and effective manner.
- Commit to prevent pollution to air, land and water; harm to ecology and archaeological features; or spread of non-native invasive species through the adoption of an effective management system and by fulfilling our compliance obligations.
- Engage with lineside neighbours and local communities ahead of works and maintain an active dialogue throughout.
- Establish social value delivery plans that consider economic equality, provide equal opportunities and improve community wellbeing through activities that are relevant to local stakeholders and proportionate to our services.
- Commit sufficient resources to implement a reduction plan to achieve our Carbon Net Zero targets, and take action as necessary to minimise the impact of climate change on our services and rail infrastructure assets for our clients.
- Provide you with the environmental and social training needed for you to do your job.
- Ensure access to competent and adequate specialist resources to support you to conduct your role and responsibilities.
- Listen and take reasonable action on any suggestions to improve environmental and social performance.
- To be highly visible in the support and encouragement of the delivery of the sustainability objectives and lead by example.

The Senior Management Team and I will monitor our performance against the commitments laid out in this policy.

This policy will be reviewed annually and, where necessary, revised to ensure it reflects the nature of our organisation.



**Stuart Birch, Managing Director**